

Employees' Provident Fund – 'EPF Online Services'

[illegible]

2. Employer Number

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 Eg: A/099999

[illegible]

4.1. Contact Person

4.2.1. Landline									
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4.2.2. Mobile								
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4.3.1. Company/ Main

4.3.2. Contact Person

*On-Line		Cheque	
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Bank of Ceylon		Seylan Bank	
People's Bank		DFCC Bank	
Commercial Bank		Nations Trust Bank	
Sampath Bank		Pan Asia Bank	
Hatton National Bank			

Name of the Authorizing Officer:

Date:

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INSTRUCTIONS & SPECIAL NOTE:

1. The duly filled '**Registration Form**' and supporting documents mentioned under '2' of the terms and conditions should be,
 - E - mail to help.epfonline@cbsl.lk as **colored scanned copies** or
 - Post to Superintendent, EPF Department, Central Bank of Sri Lanka, No. 25, Whiteaways Building, Sir Baron Jayathilake Mawatha, Colombo 01
- For Inquiries:** 0112-477050, 0112-477213, 0112-398902 or 0112-477971
2. Once registered, contribution details can be submitted to EPF Department's website and proceed with the payment.
3. Mode of payment – Online Banking facilities are available with Bank of Ceylon, People's Bank, Commercial Bank, Sampath Bank, Hatton National Bank, Seylan Bank, DFCC Bank, Nations' Trust Bank and PABC Bank. Cheques can be handed over to the counters of any branch of People's Bank.
4. When paying through cheques, it is required to submit a copy of the payment voucher along with the cheque. However, the physical 'C' Form need not to be submitted.

TERMS & CONDITIONS

1. The service of '**EPF Online Services**' is for the sole and exclusive use by the registered employer.
2. Employer is required to provide a copy of the 'Employer Registration Certificate' issued by the Department of Labour along with the registration form. In case of unavailability of Employer Registration Certificate, sufficient proofs are required to be provided to establish that the respective employer is a legal entity. The Employees' Provident Fund Department (EPFD) reserves the rights to decide the acceptability of such proofs on case by case basis.
3. Upon EPFD accepting the employers request made through the 'Registration Form', the employer will be issued with a User ID and a Password to login to 'EPF Online Services' and the same will be informed to the authorizing officer by registered post.
4. In the case of failing the submission of data file/s ('C' Forms) to the EPF online system due to errors; the employer is required to take necessary steps to rectify the issues and resubmit the relevant file.
5. The User ID and Password are strictly confidential and at no time and under no circumstances shall the employer disclose the User ID and Password to any unauthorized party.
6. The employer agrees to report EPFD immediately upon becoming aware that the User ID/ Password has fallen into hands of any unauthorized party.
7. The employer shall be fully responsible for any accidental or unauthorized disclosure of the User ID/ Password to any other person and shall bear the risks of the User ID/Password being used by unauthorized persons or for unauthorized purposes.
8. The employer undertakes to hold the EPFD harmless and indemnify the EPFD from any loss or liability or damage incurred by the EPFD as a result of any misuse of the User ID/Password.

9. Employer may request for a new User ID by forwarding a fresh 'Registration Form' to the EPFD. However, only one user account will remain active at a time.
10. In the case of activating the existing user account or resetting the password, employer is required to make a request by electronic means through the **e-mail ID** which is provided in the '4.3.1. Main' of the 'Registration Form'.
11. The employer agrees to accept full responsibility for all transactions processed from the use of the 'EPF Online Services'.
12. The employer agrees to accept the EPFD's record of transactions as conclusive and binding for all purposes.
13. The employer shall provide such information as the EPFD may reasonably request from time to time for the purposes of providing the services relating to 'EPF Online Services'.
14. The EPFD reserves the right to modify/not to process or delay processing of any instruction given by the employer using the 'EPF Online Services'.
15. The employer agrees not to hold the EPFD liable, responsible or accountable in anyway whatsoever arising by any malfunctions or failure of the 'EPF Online Services' or on the failure or delay of the EPFD to act on the instructions given via 'EPF Online Services'.
16. The employer agrees to use the 'EPF Online Services' at his sole risk and agrees to accept any and all risk incidental to or arising out of the use of 'EPF Online Services'.
17. Usage of 'EPF Online Services' will be subjected to scrutiny from time to time and EPFD shall be at liberty to terminate the services of 'EPF Online Services' at its absolute discretion at any time and without notice to the employer.
18. By registering to use 'EPF Online Services' employer warrants that all information provided by the employer to the EPFD in relation to this service are true, complete and up-to-date.
19. The employer agrees the EPFD has the authority to revoke the employer's registration, at any time, without prior notice.
20. The employer shall keep the EPFD indemnified at all times against claims, demands, actions, proceedings, damages, losses, costs, and expenses which may be brought against or incurred by the EPFD and which shall or may or may arise directly or indirectly out of or in connection with the 'EPF Online Services' consequent to any failure, breach, negligence, commission or omission or representation on the part of the employer or its' agents or servants unless due to the willful default of the EPFD and this indemnity shall continue to be valid and effectual notwithstanding the termination of the registration of the employer.
21. The EPFD reserves the right to determine the terms and conditions from time to time including, without limitation,
 - Expanding or modifying the existing terms and conditions
 - Imposing or varying the terms and conditions
 - Prescribing and changing the service hours which the services are available.

22. Any revision and/or addition to these terms and conditions shall become effective subject to the EPFD giving reasonable notice to the employer which may be given by publishing it on the EPFD website or other means as the EPFD thinks fit, and shall be binding on the employer if the employer continues to use of the 'EPF Online Services' on or after the effective date of the variation.

By signing below, the employer confirms having **read and understood** the **Terms and Conditions** governing '**EPF Online Services**' and agrees to abide by them as well and any additional terms and conditions presented in the web site and updated from time to time.

Date:

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Authorizing Officer
Signature & Official Seal